

## 2003 Seminars

### San Jose July 17, 2003

DoubleTree Hotel  
2050 Gateway Place  
San Jose, CA 95110  
(408) 453-4000 (directions)

### Ventura August 14, 2003

Clarion Ventura Beach Hotel  
2055 Harbor Boulevard  
Ventura, CA 93001  
(805) 643-6000 (directions)

Doors open at 8:30 a.m. Classes are held from 9 a.m. to 4 p.m. For a comprehensive schedule of Medi-Cal Training classes, visit the Provider Relations Organization (PRO) Web site at [pro.medi-cal.ca.gov](http://pro.medi-cal.ca.gov) or call 1-800-541-5555.

## Medi-Cal Training

Arrive at 8:30 a.m. A schedule of classes may be obtained at that time. If an interpreter for the hearing impaired or an assistive listening device is required, please call EDS at 1-800-541-5555. EDS requires 10 working days to arrange for an interpreter or a listening device.

**W**hether you are new to Medi-Cal billing or have years of experience, you are certain to benefit from these **free** training seminars. Classes are designed to meet your billing needs, no matter what your level of experience. In addition, experts will offer billing assistance to help you resolve problem claims correctly in the Claims Assistance Room.

### These essential Medi-Cal billing topics will be covered in the free training:

- Claim Form Completion
- Claim Form Follow-Up
- Common Denials
- Eligibility
- HIPAA (New!) - \* Registration required, two sessions available
- Medi-Cal Online
- Medicare/Medi-Cal Crossovers
- Pathology
- Prior Authorization
- Share of Cost
- Timeliness

\*To attend a HIPAA class, please call EDS at 1-800-541-5555 (option 4) to register for a morning or afternoon training session.

### Specialized classes about the programs listed below are also available:

- California Children's Services (CCS)
- CCS Only Classes: CCS 101 and CCS Billing